

TERMS AND CONDITIONS

The following terms and conditions (“Terms and Conditions”) apply to the Easy Travel Card facility provided by Ecarman Pvt Ltd.

In these Terms and Conditions, the following words have the meanings set out hereunder, unless the context indicates otherwise.

Easy travel card is a card through which a person/institution/group may get service of the company within validity period of 12 months by paying total service cost as person/institution/group may think convenient

Easy travel card will be issued at the time of booking the service after payment of advance booking amount as applicable to the particular service.

Ecarman Pvt Ltd to whom the Card has been issued pursuant to an application by such person, and who is authorized to hold the Card and to avail service under terms and conditions of the company

Any amount Cardholder may be loaded onto the Card by the Cardholder during the period of validity of card

Any Indian National or an Indian Body Corporate may apply for the issuance of the Card through company or authorized agent in India.

The issuance of the Card is subject to compliance by the Card applicant of the terms and conditions as issued by the company from time to time.

The applicant for the Card will be required to complete and submit a duly signed application for as required by company and further submit all such documents as may be necessary or required company

The validity period of the Card shall be 12 months from the from’ date mentioned on the Card. Subject to all the conditions being satisfied, the Card shall be activated within a period of 24 hours of receipt of booking amount and other requisite documents from the Cardholder.

The minimum amount of booking to be loaded for domestic package is Rs 1000/I and Rs. 2000 for international package onto the Card or as otherwise specified by company.

Upon issuance of the Card, company shall Endeavour to send an SMS (“SMS” for the purpose of this clause shall mean and include customized messages sent to the Cardholder over his registered mobile phone number, given by him in the application form as short messaging service) to the Cardholder confirming the amount loaded onto the Card and other transactions and available services.

Card holder may confirm booking by selecting available packages/services only after loading of 75% amount of selected package/services

Card holder may substitute any other person in his place without any cost before confirmation of booking by giving consent letter in this regard.

Card holder may cancel initial booking with acceptable reasons after deduction of 5% of the loaded amount before confirmation of booking only after 12 months from the date of initial booking.

The cancellation charged applicable subject to cancellation policy of respective service provider like Airlines, Hotel etc in addition to 5% service charge of company after confirmation of booking by the card holder.

Holder can use entire loaded amount to single package/service or a part thereof to one package/service and other part for some other package/service/s or he may retain the balance in his card.

The Card may be used to avail any one or all of travel service of company after suitable amount loaded for particular service by transferring amount with requisition to the company

Company shall pay no interest, compensation or any benefit/bonus to the Cardholder in connection with the Travel card Funds and the Travel card Funds do not constitute a deposit by the Cardholder with company (or with any other person)

When the Cardholder completes a transaction with company, he obtains and verifies any receipts / record received, if any, through SMS from the company. Such receipts/record may show the balance of the Card. The Cardholder may also get information regarding the balance in his card available through company app or by calling up company office.

The Cardholder may call company office, in event of any queries or complaints in connection with the Card or the statements etc. Alternatively, the Cardholder may e-mail at: ecarmanpvtlts@gmail.com Further, in case of complaints, the Cardholder should provide sufficient and correct details with card number in writing to company in order to enable company to investigate and respond on the complaint or query appropriately.

Any number of times or any sum of the card Funds can be reloaded onto the Card during the validity of card and should be avail service of the company within such validity period

To enable the Cardholder to use the Card, PIN will be issued to the Cardholder by company, which would be provided/enclosed with the Card. In case of lost of card duplicate card will be issued at the cost of Rs. 100/- per card

Utilization and/or possession of the Card by the Cardholder is required to be in accordance with the applicable laws and directions as issued by the Registrar of companies

The Cardholder agrees to adhere to and comply with all such terms and conditions company or its Affiliates may prescribe from time to time for facilities/services availed of by the Cardholder and hereby agrees and confirms that all such transactions effected by or through facilities for conducting remote transactions including the Internet, World Wide Web, electronic data interchange, call centre, teleservice operations (whether voice, video, data or combination thereof) or by means of electronic, computer, or through other means of telecommunication, established by or on behalf company or its Affiliates, for and in respect of such facilities/services offered, shall constitute legally binding and valid transactions when done in adherence to and in compliance with the terms and conditions prescribed by company or its Affiliates for such facilities/services, as may be prescribed from time to time.

company reserves the right to change, at any time, these Terms and Conditions, features and benefits offered on the easy Travel Card including, without limitation to, changes which affect existing balances, charges or rates and methods of calculation.

Any tax or other liabilities or charges payable to the government or any other statutory authority/body, which may arise or accrue shall be to the sole account of the card holder.

The company reserves the right to modify/change all or any of the Terms and Conditions governing use of card. All changes in the Terms and Conditions shall be posted on <http://www.ecarman.in> also reserves the right to discontinue the use of card without assigning any reasons whatsoever.

The decision of company shall be deemed to be final and binding in all matters pertaining to the use of card.